



3 Year Protection Care Plan



Benefits of protection

- ✓ **3 Years peace of mind**
- ✓ **FREE call-out for spills**
- ✓ **If uncleanable, £400 towards new item**
- ✓ **No excess charges**
- ✓ **One call for advice and service**

About your Care Plan

Your Care Plan begins on the date your items were protected and subject to the terms and conditions will continue for 3 years. Your Care Plan has been arranged by Staingard Warranty Group (A trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Zero Dry Time technician.

Homeserve Furniture Repairs Limited will administer your care plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.

Your Demands and Needs of this Care Plan

By purchasing this Care Plan, you confirm that you have reviewed the Insurance Product Information Document (IPID) and that it meets your Demands and Needs.

You confirm you do not want to incur costs to restore your carpet in the event of an accidental stain, you do not wish to use your home insurance as you may incur an excess and a potential impact on premiums when renewed, and that you understand the Care Plan is not a general cleaning contract but a policy that provides cover for specific incidents.

Care Plan Exclusions

- ✗ Commercial use
- ✗ Deliberate damage
- ✗ Abuse or neglect
- ✗ Removal of odours
- ✗ Wear and tear
- ✗ Fading of carpet
- ✗ Accumulated multiple stains
- ✗ Anything that happens gradually inc dye transfer

Your Technician



Dry Carpet, Upholstery & Hard Floor Cleaners



3 Year Protection Care Plan

Ultra Guard is a highly advanced formula designed for your carpets. It works by locking onto fibres to create an invisible, durable shield providing superb resistance to oil and water based spills.

This means stains caused by normal household spills can be easily removed by simple methods even when dried in.

The action of Ultra Guard carpet protector also means that dirt particles do not adhere to fibres as easily, making cleaning easier and reducing fibre wear due to soil abrasion.



Benefits of protection

Carpet is a natural choice for any home. In any colour or pattern, it gives warmth and comfort to a room. Once you've made the decision to enjoy all the qualities of a carpet, you need to be sure that your investment is protected against everyday spills.

The Carpet Care Plan gives you peace of mind that your investment is protected and backed by Staingard, one of the UK's leading providers of carpet protection schemes.

**Protect
against
spills**



Summary of cover

Stains we cover

- ✓ Acids
- ✓ Cosmetics
- ✓ Shoe Polish
- ✓ Ink
- ✓ Bleaches
- ✓ Caustics
- ✓ Corrosives
- ✓ Paints
- ✓ Superglue
- ✓ Coffee
- ✓ Ketchup
- ✓ Cola
- ✓ All food stuff & drink
- ✓ Dyes & dye transfer from newspaper print or clothing, inc Denim
- ✓ Human & animal bodily fluids

